

JUL 2 2 2005

PUBLIC SERVICE
COMMISSION

Commonwealth of Kentucky Public Service Commission 211 Sower Blvd., PO Box 615 Frankfort, Kentucky 40602-0615

July 18, 2005

Re: Case No. 2005-00186

Attorney General's Unlimited Information Request

To Whom It May Concern:

In response to your order requesting information on Unlimited Calling Plans I have attached 5 copies of a contract, the terms and conditions, and a mail piece that we have used to market this plan in other states. Currently we are not offering this plan in the state of Kentucky.

As of this date we have not submitted a request to offer this plan in the state of Kentucky. We have not marketed this plan to any customers in the state of Kentucky. We do not have any customers in the state of Kentucky that are currently utilizing this plan.

All information enclosed is for informational purposes and is being submitted so that if we ever do proceed with an offering in Kentucky for this particular service that you will have already been notified of the terms and conditions for this service and if it is found that any of these terms or conditions are unacceptable within your state, that we will have advance notice of what needs to change before we proceed with an offering.

If you have any questions or require any additional information from me please do not hesitate to contact me at (973) 739-0004 or email me at <a href="mailto:gcglodek@touchtone.net">gcglodek@touchtone.net</a>. I will be happy to assist with any additional information that I can provide.

Sincerely,

Gary Glodek

Executive Director, Retail Services TouchTone Communications

P.O. Box 135 Whippany, NJ 07981 www.touchtone.net P: 800.266.4006 F: 800.266.4011



## WELCOME TO **TOUCHTONE COMMUNICATIONS** \$39.95 UNLIMITED LONG DISTANCE

Thank you for your interest in TouchTone Communications' Unlimited Long Distance Service. We are delighted to welcome you to our family of customers that enjoy superior service, network reliability and competitive pricing. For only \$39.95 per month, per line\*, you have unlimited regional, in-state, state-to-state and international calling to all countries included in our plan. (See reverse side for details.)

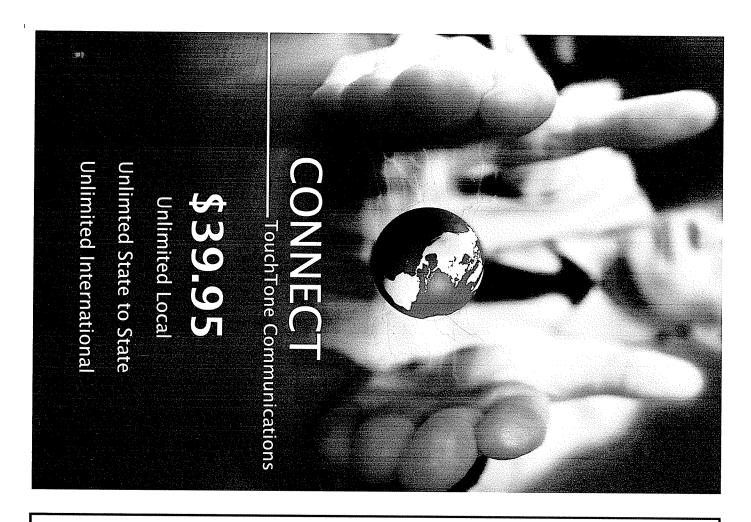
In order to switch your long distance service directly to TouchTone Communications, all you need to do is fill out this form and return it to us in the envelope provided. Once we receive your authorization, it will take approximately 2 business days to switch your service. We will send you a copy of this Agreement once your service has been switched.

If you have any questions you can call TouchTone's Customer Service Department at 1-800-266-4006 and ask our representatives for assistance.

## Please Return Registration Form To:

TouchTone Communications P.O. Box 135 Whippany, NJ 07981

* Please use additional forms for each additional line you will be adding for service.							
SERVICE ADDRESS	BILLING ADDRESS & CREDIT CARD INFORMATION						
☐ Business Account ☐ Residential Account	☐ Check here if billing address is same as service address.						
Company Name	Name on Card						
Contact Person (Please put name here for residential accounts)	Billing Address						
Address	Suite/AptCity						
Suite/AptCity	StateZip Code						
StateZip Code	Card Type VISA M/C AMEX DISCOVER						
Phone Number	Card Number						
To Switch Service	Expiration Month and Year (month) / (year)						
AUTHORIZATION TO SWITCH SERVICE & BILL CREDIT CARD  I hereby appoint TouchTone Communications to act as my Agent in all matters related to long distance service and carrier selection for providing long distance service for the number listed above. The undersigned also authorizes any Local Exchange Company (LEC) to make pertinent information available to the Agent for this purpose and to follow the Agent's instructions with reference to any order, or change to, long distance service which the LEC provides to undersigned, and hereby release such LEC from any / all liability for doing so. The customer's use or any common carrier transmission service provided by TouchTone Communications constitutes acceptance of the terms and conditions of service. The undersigned understands that there may be a charge from the local telephone company for each line upon conversion from another long distance carrier to TouchTone Communications, and that these charges will only be refunded by TouchTone with written proof of such charges. Please note that it is necessary to confirm with TouchTone that we							
have received and loaded all customer numbers prior to those numbers being switched to TouchTone for service. If TouchTone has not received or loaded the customer's numbers prior to switching service to TouchTone, the numbers will be billed with Open Network rates that may be higher than TouchTone Rates. TouchTone is not responsible for absorbing or crediting Open Network Charges. TouchTone will charge a PICC recovery fee of \$1.50 per "business line" to recover LEC charges. PICC fees are not charged on "residential lines" as indicated by the LEC. TouchTone reserves the right to reject any order if credit can information provided above is not valid, or for any other reason. TouchTone Communications reserves the right to change rates, monthly fees, PICC charges, or any other changes to this agreement that TouchTone deems necessary provided that TouchTone gives 30 days prior written notice to the customer. I/we the undersigned hereby agree to the terms and conditions set forth herein and on the reverse side, and represent authorization to execute the contract and agency on behalf of the entity having management and operational control of the business or property herein. I/we the undersigned hereby additionally authorize TouchTone Communications to charge my credit card each month for the use of TouchTone Communications Services as stated on the reverse.							
XAuthorized Customer Signature	//						
Additional organism							
AGENCY INFORMATION	FOR TOUCHTONE USE ONLY						
AID#:AP#:	WSM#STMT CD:						
AN:	CSM# - LTTR CD:						
Local Provider:	LIIRCD.						



## UNLIMITED CALLING \$39.95 Flat Monthly Fee



Connect with



Hong Kong

Ireland

Italy

TouchTone



## **UNITED STATES**

Argentina - Buenos Aires Australia Austria Belgium Brazil - Sao Paulo Chile China Czech Republic

Korea, South Malaysia Mexico - Guadalajara Mexico - Mexico City Mexico - Monterrey Denmark Netherlands France New Zealand Germany Norway

CANADA

Poland - Warsaw Russia - Moscow Russia - St. Petersburg Singapore Spain Sweden Switzerland Taiwan United Kingdom Vatican City

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Sign up today by contacting TouchTone Customer Service Department at 1-800-266-4006.

p.o. box 135 whippany new jersey 07981 p: 800-266-4006 f: 800-266-4011 touchtone net